Tainted Food:

Moving Beyond 'the Consumer is the King' Narrative

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Outline

1) Tainted food: Protecting non-consumers

2) Regulating tainted food: Looking beyond consumers

- 3) Human rights due diligence (HRDD)
- 4) What more is needed to free supply chains from chains of bondage and exploitation?

1. Tainted Food: Protecting Non-consumers

> Food safety has been a key issue for a long time

The issue of food safety has become more complex because of:

Changes in lifestyles

Growth-enhancing technologies

Involvement of multiple players

Transnational dimension

➤ However, the **primary focus** has been (and still is) on protecting the *rights of consumers* – extensive consumer safety laws

> See, for example, the nutrition labels

Let us also consider the famous case of *Donoghue v*. Stevenson (1932)

> The court laid down the following principle:

"The rule that you are to love your neighbour becomes in law, you must not injure your neighbour; and the lawyer's question, Who is my neighbour? receives a restricted reply. You must take reasonable care to avoid acts or omissions which you can reasonably foresee would be likely to injure your neighbour. Who, then, in law, is my neighbour? The answer seems to be – persons who are so closely and directly affected by my act that I ought reasonably to have them in contemplation as being so affected..."

➤ Should this neighbour principle extend beyond the consumers of goods?

➤ I will argue that <u>it should</u>, as the human rights on nonconsumers are equally important

Food is tainted also if its production, processing or distribution resulted in human rights abuses but with no direct consequences to consumers

- > Numerous examples of human rights abuses:
 - ☐ Child/forced labour
 - ☐ Low wages
 - ☐ Unhealthy working conditions
 - ☐ No collective bargaining
 - ☐ Discrimination against women
 - ☐ Land grabbing
 - ☐ Environmental pollution
 - ☐ Animal cruelty





➤ Since despite these serious human rights abuses, products do not get recalled, so consumer is the king!

2. Regulating Tainted Food: Looking Beyond Consumers

 The "consumer is the king" narrative is also seen in another area – consumers as regulators of business behaviour

Regulating tainted food Continued ...

 In recent decades, there has been a rise of "safety&price+" consumers

 And states have started to rely on this power of consumers



Regulating tainted food Continued ...

Utilising consumers' leverage is fine

 However, states should <u>not</u> abdicate to market forces their duty to protect human rights

Regulating tainted food Continued ...

 Free markets should not be over-relied to protect human rights

3. Human Rights Due Diligence under the UNGPs

 The UN Guiding Principles on Business and Human Rights take the focus beyond consumers' safety – the impact on all human rights should be considered

Both states and businesses have a role to play

There should be access to effective remedies

- Business responsibility to respect means:
 - ✓ **Avoid infringing** on the human rights



✓ Address adverse human rights impacts

 Corporations may create human rights impacts in different ways

 They may cause, contribute to or be directly linked to such impacts

 Corporate response to adverse HRs impact varies as per the nature of their involvement with such harm:

Caused

- Cease the action
- Provide for/cooperate in remediation

Contributed to

- Cease the action & use leverage
- Provide for/cooperate in remediation

Directly linked to

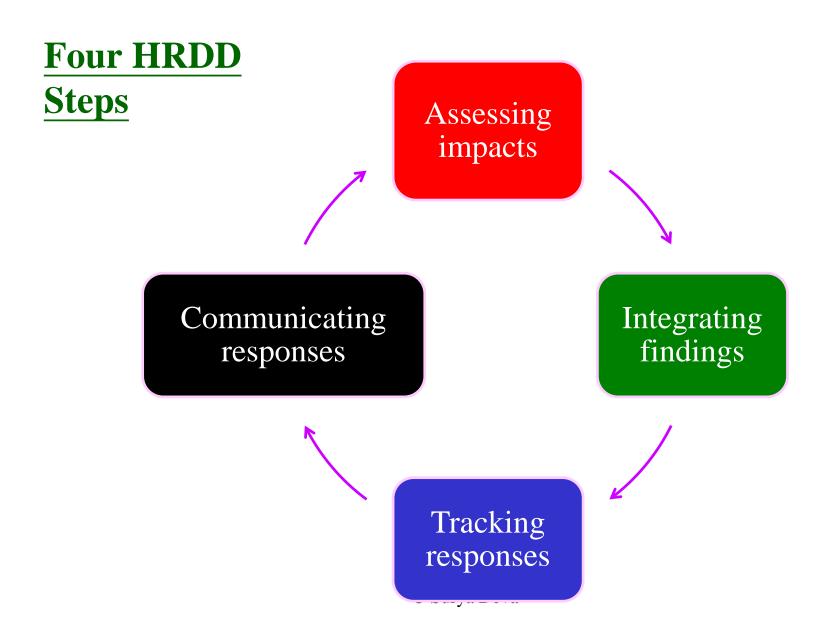
 Use/build leverage to mitigate the risk

- <u>Pilar Two</u> expects corporations to adopt the following policies and processes to discharge their responsibility to respect HRs:
 - 1) Declare a **policy commitment** to respect human rights
 - 2) Conduct human rights due diligence
 - 3) Put in place processes to enable **remediation** of any adverse human rights impacts

HRDD is the key process that companies should adopt to comply with their responsibility to respect human rights

Nature of HRDD

- The target of HRDD should be risks to rights holders
- Impacts caused or contributed by own activities + directly linked to business relationships
- HRDD is an ongoing process
- Both actual & potential impacts should be considered
- The nature and extent of HRDD will vary as per the size, sector and operating context of corporations



1. Identifying and assessing adverse impacts

- Draw on internal and/or independent human rights experts
- Meaningful consultation with affected groups

2. Integrating findings and taking appropriate actions

- Responsibility for addressing impacts is assigned
- Internal processes, budget and oversight enable effective responses
- Actions will vary as per the cause/contribute/linked typology as well as the leverage

3. Tracking effectiveness of responses

- Based on qualitative and quantitative indicators
- Draw on feedback from both internal and external sources

4. Communicating externally how impacts are addressed

- Accessible and in an appropriate form as well as frequency
- Sufficient information is provided

4. What More is Needed to Free Supply Chains from Chains of Bondages and Exploitation?

✓ The goal should be to free supply chains from *chains* of bondage and exploitation

✓ Much more needs to be done to ensure that supply chains do not enable **unjust enrichment**

Deepening of HRDD

- ✓ Enhancing awareness about HRDD
- ✓ <u>No limit</u> on tiers or territory
- ✓ Developing specific guidelines
- ✓ <u>Risk</u> to rights holders should be the focus
- ✓ Building capacity of SMEs as well as business watchdogs

Calculating and sharing HRDD cost

✓ Conducting effective HRDD is a **costly business**

✓ Businesses should *internalise* this cost and also *share* it with consumers

What more is needed Continued ...

States' proactive role

- ✓ Laying down **clear expectations** for business
- ✓ Employing (dis)incentives
- ✓ Taking collective actions and enhancing collaboration

What more is needed Continued ...

Providing effective remedy

✓ Affected rights holders should have access to effective remedies

✓ Role for states, business enterprises and CSOs